Introduction and Overview

The crime surveillance system provides functionality that keeps the city safe.

In the system, users can report and view crimes, police patrols can register, view, and update crimes, and police dispatchers can view patrol status and dispatch police patrols to crime reports.

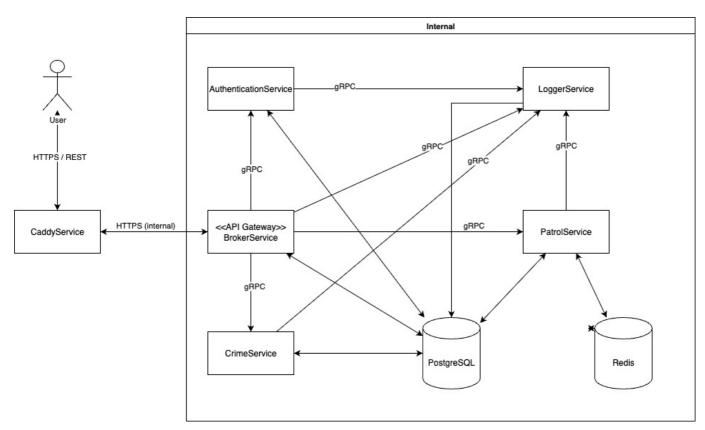
Requirements

Design the backend such that:

- a large user base can report crime information and reports will persist
- patrol state should be updated fast and in real-time for timely surveillance network purposes
- user authentication is required for core functionality on crime status reporting and patrol dispatch
- each network activity should be logged for compliance and security reasons.

System Architecture

The backend service is designed such that it is composed of multiple microservices as shown below.



CaddyService will route HTTPS/REST requests to BrokerService and microservices will mostly communicate with each other using gRPC.

Patrol service will update location with Redis in real-time and update PostgreSQL patrol information with lower frequency.

Rationale

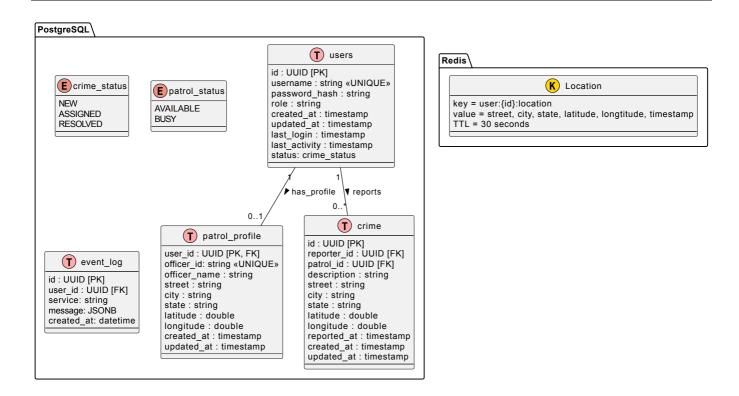
Microservices architecture increases independent deployability, scalability, and isolation of failures.

The usage of PostgreSQL is used for persistence of authentication data for better account and role management.

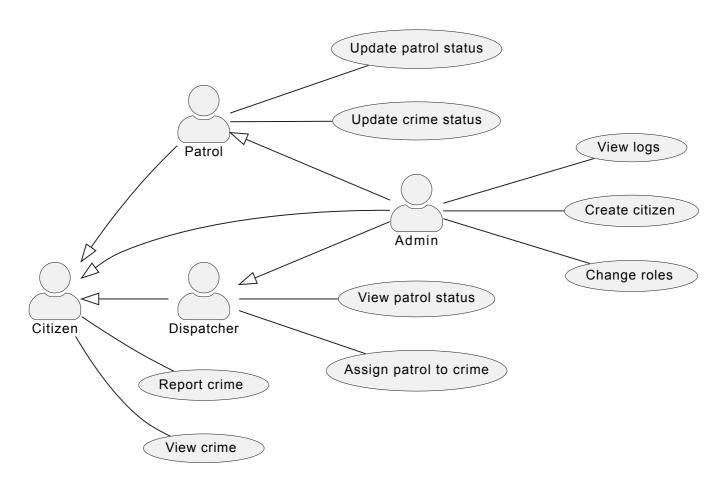
The usage of Redis is used for performance-critical patrol systems, where patrol state has a relatively limited user base but high-frequency updates and potential real-time streaming applications.

The communication between microservices uses gRPC for more robustness, lower latency, and smaller payloads than JSON/HTTP between microservices.

Data Design



User Interface Design



API

API Reference

See full OpenAPI spec: openapi.yaml

Crime Management Endpoints

Method	Path	Description	Auth Required
GET	/crimes	List all crime reports	No
POST	/crimes	Submit a new crime report	Yes
PUT	/crimes/{id}	Update and overwrite crime status	Yes
PATCH	/crimes/{id}	Partially update crime status	Yes
DELETE	/crimes/{id}	Delete a crime by ID	Yes

Patrol Management Endpoints

Method	Path	Description	Auth Required
GET	/patrols/register	List all patrols and their status	Yes
POST	/patrols/register	Register a new police patrol	Yes
GET	/patrols/{id}	Get specific patrol information	Yes
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Method	Path	Description	Auth Required
PUT	/patrols/{id}	Update patrol info (full update)	Yes
PATCH	/patrols/{id}	Update patrol info (partial update)	Yes
PUT	/patrols/{id}/status	Update patrol status only	Yes
PUT	/patrols/{id}/location	Update patrol location only	Yes

Dispatch Endpoints

Method	Path	Description	Auth Required
POST	/dispatch	Assign patrol to an existing crime	Yes

Authentication Endpoints

Method	Path	Description	Auth Required
POST	/users/register	Register new user	Yes
POST	/users/login	User login	No
PATCH	/admin/users/{id}/role	Admin change user role	Yes

Data Models

Crime Status Values

- NEW: Initial crime report
- ASSIGNED: Patrol has been assigned
- RESOLVED: Crime has been resolved

Patrol Status Values

- AVAILABLE: Patrol is available for assignment
- BUSY: Patrol is currently responding to a call
- OFF_DUTY: Patrol is off duty

User Roles

- CITIZEN: Regular citizen who can report crimes
- PATROL: Police patrol officer
- DISPATCHER: Police dispatcher who can assign patrols
- ADMIN: System administrator

Location Object

```
{
    "street": "string",
```

```
"city": "string",
  "state": "string",
  "latitude": "number",
  "longitude": "number"
}
```

Authentication

The API uses JWT Bearer token authentication for protected endpoints. Include the token in the Authorization header:

```
Authorization: Bearer <your-jwt-token>
```

Error Responses

- 401 Unauthorized: Invalid or missing credentials
- 404 Not Found: Resource not found

Assumptions

- Users are trusted not to abuse the API (No RateLimit implemented in V1)
- Assume there is no duplicated crime report for each actual incidence
- Users are assumed to report valid crimes
- PostgreSQL, Redis, MongoDB are deployed internally (V1)
- Only patrols can update crime state
- Street, City, State are assumed to be obtained from external server with latitude and longitude
- Patrols are assumed to keep pushing location updates in real-time
- Roles CITIZEN, PATROL, DISPATCHER, and ADMIN are modeled exclusively such that no one can be both roles at the same time (but easy to modify)